Thursday, 20 July 2023

CHILDREN AND YOUNG PEOPLE'S OVERVIEW AND SCRUTINY SUB-BOARD

A meeting of **Children and Young People's Overview and Scrutiny Sub-Board** will be held on

Monday, 31 July 2023

commencing at 10.00 am

The meeting will be held in the Board Room - Town Hall

Members of the Board

Councillor Law (Chairwoman)

Councillor Billings Councillor Nicolaou Councillor Twelves (Vice-Chair) Councillor Joyce

Co-opted Members of the Board

Claire Platt, Church of England Diocesan Representative

Laura Colman, Primary Parent Governor Representative

Together Torbay will thrive

Download this agenda via the free modern.gov app on your <u>iPad</u>, <u>Android Device</u> or <u>Blackberry Playbook</u>. For information relating to this meeting or to request a copy in another format or language please contact: **Governance Support, Town Hall, Castle Circus, Torquay, TQ1 3DR**

Email: governance.support@torbay.gov.uk - www.torbay.gov.uk

CHILDREN AND YOUNG PEOPLE'S OVERVIEW AND SCRUTINY SUB-BOARD AGENDA

1. **Apologies**

To receive apologies for absence, including notifications of any changes to the membership of the Board.

2. Minutes

To confirm as a correct record the Minutes of the meetings of the Children and Young People's Overview and Scrutiny Sub-Board held on 27 March 2023.

3. **Declarations of Interest**

a) To receive declarations of non pecuniary interests in respect of items on this agenda

> For reference: Having declared their non pecuniary interest members may remain in the meeting and speak and, vote on the matter in question. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meetina.

b) To receive declarations of disclosable pecuniary interests in respect of items on this agenda

> For reference: Where a Member has a disclosable pecuniary interest he/she must leave the meeting during consideration of the item. However, the Member may remain in the meeting to make representations, answer questions or give evidence if the public have a right to do so, but having done so the Member must then immediately leave the meeting, may not vote and must not improperly seek to influence the outcome of the matter. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.

(Please Note: If Members and Officers wish to seek advice on any potential interests they may have, they should contact Governance Support or Legal Services prior to the meeting.)

4. Urgent Items

To consider any other items that the Chairman decides are urgent.

- Ofsted Annual Conversation Letter 5. (Pages 8 - 12) To consider the Annual Conversation Letter and identify areas for overview and scrutiny. Our Promise to You - The Torbay Pledge to care for and care 6. experienced children/young people To receive an update on the progress of implementing the 1. Pledge.
 - 2. To receive an update on youth engagement, Children in Care Council's (CICCs), My Voice and The Circle.

(Pages 4 - 7)

- - (To Follow)

7.		oitation and Children Missing eceive an update on exploitation and children missing.	(Pages 13 - 24)
	•	e: Kelly Gosney, Head of Service, Front Door and Operational Ellie Clark, Service Manager, Front Door will be present for this	
8.	Child 1.	dren's Continuous Improvement Board Update To receive an update on the Children's Continuous Improvement Plan.	(Pages 25 - 28)
	2.	To receive an update on the implementation of the eight recommendations arising from the review of Children's Services Leadership, Management and Governance.	
	(Note this i	e: Rachel Setter, Head of Learning Academy will be present for tem.)	
9.	Boar To aj	dren and Young People's Overview and Scrutiny Sub- od Work Programme 2023/2024 Oprove the initial Work Programme for Children and Young ole's Overview and Scrutiny Sub-Board.	(Pages 29 - 33)
10.	Boar To re Sub-	dren and Young People's Overview and Scrutiny Sub- rd Action Tracker eceive an update on the implementation of the actions of the Board and consider any further actions required (as set out in ubmitted action tracker).	(Pages 34 - 35)
	Pleas 19 se in be	Example 1 Set 	

If you have symptoms, including runny nose, sore throat, fever, new continuous cough and loss of taste and smell please do not come to the meeting.

suitable clothing.

Minutes of the Children and Young People's Overview and Scrutiny Sub-Board

27 March 2023

-: Present :-

Councillor Bye (Chairman)

Councillors Douglas-Dunbar, Dudley, Foster and Loxton

27. Apologies

It was reported that, in accordance with the wishes of the Independent Group, the membership of the Sub-Board had been amended to include Councillor Loxton in place of Councillor Mills. Apologies for absence were received from Laura Colman and Claire Platt (Co-opted Members) and Ed Wright, Jo Morrell and Mike Cook (non-voting Co-opted Members).

28. Minutes

The minutes of the meeting of the Sub-Board held on 30 January 2023 were confirmed as a correct record and signed by the Chairman.

29. Child and Adolescent Mental Health Services (CAMHS)

Dr Femi Akerele – Clinical Director, and Sonja Upton – CAMHS (Child and Adolescent Mental Health Services) Head of Service from Child Family Health Devon (CFHD) gave a presentation in respect of CAMHS services in Torbay and wider Devon covering the following areas:

- Update on CAMHS.
- The action being taken to reduce waiting times.
- The options for young people who do not meet the threshold for formal CAMHS referral or support.
- Access for young people to CAMHS services.

Members were advised that there was now a CAMHS worker with the Youth Justice Team working one or two days a week but it was hoped that this would be extended further once recruitment issues had been resolved.

It was noted that CAMHS had developed short films which had been shared extensively on social media platforms, promoting the support available to children and young people in Torbay and Devon. These can be viewed at https://www.youtube.com/watch?v=Xw4FLqo4678 and https://www.youtube.com/watch?v=jgrpLb4_FCA.

The following questions were raised:

- How were young people's social needs being met by CAMHS.
- How did the signposting work for young people who may not be able to access support and advice without further help.
- How does CAMHS involve other agencies and partners, including the voluntary and community sector in their work.
- Was the 18 week target for a referral the first point of contact with the young person or was there a triage approach.
- How many children were currently receiving CAMHS input in Torbay (Note: it was agreed that a written response would be provided to this point.)
- How does a young person get a referral to CAMHS.
- Was it expected that the number of children and young people with mental health and emotional health needs was going to continue to increase.
- How does the relationship work with youth centres and community centres and how do you ensure that they were referring people to CAMHS.
- Why were CAMHS Teams only in 50% of schools, what was being done to increase this and how were the current schools chosen.
- What investigation has been carried out in respect of eating disorders and addictions.

(Note: Councillor Douglas-Dunbar left the meeting after this item.)

30. Children's Services Self Assessment

Becky Thompson, Divisional Director of Safeguarding provided an update on the Children's Services Self Assessment which had been structured through the lens of a child's journey as set out in the submitted report and responded to the following questions:

- The number of referrals was high, was this for different children or were some of the referrals for the same child.
- How were referrals made to the service.
- There was confidence that three of the areas of weakness identified by Ofsted were being addressed, however, where was the action within the Self Assessment that we were making progress on the frequency and quality of management oversight.
- What were the expected numbers of cases for each category of social worker.
- Where were the family hubs going to be.
- Will one family hub be sufficient for Torquay.
- Torbay still has higher numbers of cared for children and young people compared to other areas what was being done to address this.

Members acknowledged the importance of stability of the workforce and the increased confidence that partners had in Children's Services.

Resolved (unanimously):

That the Children and Young People's Overview and Scrutiny Sub-Board thanked Children's Services and their partners for the progress made in improving services to children and young people in Torbay.

31. Torbay Local Area Special Educational Needs and Disability (SEND) Joint Inspection Written Statement of Action Update

Hannah Baker, Project Manager SEND Written Statement provided an update as set out in the submitted report on the implementation of the Torbay Local Area Special Educational Needs and Disability (SEND) Written Statement of Action (WSOA) and responded to the following questions:

- How long did the parent workshops last for and where were they held.
- What was the projected increase in the number of children with SEND.
- Could the pillars of the workstream membership be spread further into the voluntary and community sector and also within the inclusive pillar.
- How could you ensure that all associated pillars link with good social care practice.

Resolved (unanimously):

That the Children and Young People's Overview and Scrutiny Sub-Board acknowledge the updates regarding each improvement pillar and support the continued implementation of the actions arising from the SEND Written Statement of Action.

32. Young People - Housing Strand Update

Nick Holland, Team Leader Housing Options presented the submitted report which provided an update on the joint working with the Housing Options Team and Children's Services Team to assist young people with their housing needs. Members asked questions in respect of the following:

- One of the recommendations from the Torbay's Housing Crisis Review was to assist young people with bonds for properties, what action had been taken to address this and help care experienced young people secure rented accommodation.
- Was there a risk that the flexibility to incentivise landlords to rent properties to care experienced young people would be reduced and was there a need for an agreed policy for such incentives.
- Was there confusion around benefits and did this impact on someone's ability to secure suitable housing.
- How were the figures in the tables on pages 210 and 211 created. (Note: it was agreed that a written response would be provided to this question.)
- Where were we with move on accommodation.
- What proportion of the 240 units of accommodation due to be developed this year by TorVista would be specifically allocated to care experienced

young people. (Note: it was agreed that a written response would be provided to this question.)

Members acknowledged the importance and impact that suitable housing had on young people's lives and that care experienced young people had received a lot of support at an earlier age but needed to have suitable transitional support to help them become independent adults.

33. Children and Young People's Overview and Scrutiny Sub-Board Action Tracker

The Sub-Board noted the contents of the submitted action tracker.

Chairman



2 Rivergate Temple Quay Bristol BS1 6EH

T 08456 40 40 40 enquiries@ofsted.gov.uk www.ofsted.gov.uk

Direct T 0300 013 1498 James.McNeillie@ofsted.gov.uk

19 May 2023

James McNeillie HMI

Regional Director

Ms Nancy Meehan - Director of Children's Services Sent via email: nancy.meehan@torbay.gov.uk

Dear Nancy,

Thank you for meeting with me and Dominic Stevens, Senior HMI, Social Care, on 9 March 2023. Please extend our thanks to Anne-Marie Bond – Chief Executive, and your team for their valuable contributions.

Social Care

Following on from the strong progress highlighted at your most recent inspection, this year's annual engagement meeting felt positive and forward looking. Although the slides and supporting documents you shared with us gave a clear picture of your journey of improvement and of your present strengths and areas for development, your focus on how to meet emerging and future challenges and to continue to drive improvement was clear. You talked about how you continue to have a whole council commitment to delivering services for children. In times of great pressure on local authorities' services, the council's ongoing financial commitment to children's services is demonstrative of this commitment, as was the presence at the meeting of your chief executive Anne-Marie.

Alongside key priorities, you were keen to highlight external validation of the progress you have made. This includes being selected as a Family Hubs 'trailblazer', achieving restorative organisation status, and being shortlisted for the 'Children and young people now' awards for your learning academy and workforce transformation.

It was helpful to hear about how you are developing and strengthening your three family hubs into a 0-19 (25 for those with SEND) service. The co-location in the hubs of midwifery and breastfeeding services alongside more focussed services, such as those aimed at fathers, youth homelessness, housing officers and a local version of 'Pause' were also positive developments that it was good to hear about. You believe that these ongoing changes are having a positive impact for children. For example,



you said that you think that earlier intervention in families has contributed to a reduction in domestic abuse referrals and in re-referrals to your 'front door'. To help to give you assurance that you are getting the balance right between early help and child in need work, you continue to audit 'step-down' decisions. You have also had positive feedback from partner agencies that this work is generally proportionate. You were also clear with us that, although it is already a key focus in this and all areas of children's services, you want to further strengthen how you engage with and listen to children and their families as part of the co-production of services. This focus on early help and being a trailblazer for family hubs clearly provides you with a positive foundation as we all look ahead to the implementation of the governments 'Stable homes built on love' programme of change.

Post pandemic, the 'cost of living crisis' has worsened the impact on children and families in Torbay of existing difficulties with the cost and availability of housing and the impact of deprivation. The extent of this concern is such that you have declared a housing crisis and now have a strategic housing board focussed on putting in place measures to address this. Whilst your family hub work is a key plank in addressing wider challenges for families, you also told us about how difficulties with securing suitable or affordable housing are a challenge for particular groups such as foster carers and the children who live with them, care leavers and asylum-seeking children and families. Through your strategic housing board, you have just purchased 43 flats and will be designating some of these for care leavers.

We challenged you about a recent rise in the number of children becoming subject to child protection plans for a second or subsequent time and a reduction in the frequency of statutory visits. You told us how you believe that, whilst such things often have multiple causes, you had identified two factors in particular. You told us how the presence of asylum holes linked to higher caseloads for workers in the relevant teams. With caseloads, 'hovering around 20', which is higher than you aspire to, social workers have sometimes been both slower to visit and slower in recording these visits. In addition, you have identified a number of larger families with chronic problems whose children have become to subject of plans after not receiving the most effective or consistent support when they were previously the subject of plans. You believe that, with improved services across the board, the number of such, 'legacy cases' will reduce over time. You have also introduced the Graded Care Profile, to support social workers in identifying and tackling chronic neglect.

You are understandably proud of the work you have done to strengthen both edge of care support and your approach to both court work and to the pre-proceedings phase of the public law outline.

In common with local authorities across the country, ensuring that you have sufficient foster homes and children's homes continues to be a challenge, especially for those children with the most complex needs. At this point in time, you have just



one child in an unregistered children's home. You do not believe this is acceptable and consequently closely monitor the care and planning of children in such placements, alongside those who are also in very expensive placements or particularly vulnerable. You are working to safely reduce the number of children in care and to move children living in children's homes in other parts of the country back to Torbay and into foster families whenever possible. From 368 at its highest, your number of children in care (including 26 UASC, which is above your 01% target of 25) has reduced to 329. Alongside foster placements becoming special guardianship and other routes out of care, this has included a high number of children (45) achieving reunification with their families over the last year. You have experienced a slight reduction in the number of foster carers over the last year, from 84 down to 78. Whilst this is of course disappointing, it was good to hear that several of these departures were for the good reason that foster carers have become special guardians for the children living with them and that with recruitment currently under way you will soon be up to 85. You also talked us through a range of other measures that you have in place to improve foster carer recruitment and retention and to support children's placement stability. These include therapeutic fostering, training about sensory processing for foster carers, £1000 loyalty payments and the completion of a placement breakdown analysis to understand the causes behind placement instability and breakdown and to help you to best plan and direct support. Whilst your long-term placement stability is at 67%, the number of children experiencing three or more moves in a year is relatively high at 15%. You think that guite high numbers of unaccompanied asylum-seeking children coming into care has been a particular cause for this and are working hard to improve things for children.

While, like sufficiency, ensuring that you have enough suitably trained and experienced social workers is a challenge for all local authorities, you also see this as an area in which you are doing well and in which you have momentum for further progress. You told us about how social workers value the support and training they receive and the ethos of Torbay, of how some staff who have previously moved away are now coming back and of how you have achieved greater stability at middle management level. While the attraction of agency rates of pay to social workers, including those that you have trained as ASYE social workers, remains a challenge, you report that most ASYE workers are staying and that you are training up your future experienced social workers.

Special educational needs and/or disabilities (SEND)

- You provided a comprehensive, open, and honest account of the progress the local area has made since the inspection, and you were very clear that there is still much to do.
- You described a local area-wide approach of stripping back to the basics and then building on these foundations acknowledging that not all foundations



are there and that longer-term improvements will take time but still having to make the experiences of children and families better now.

- You feel that the voice of parents and carers has been a key driver for the progress you are making. The relationship has been changed and everything is now about coproduction, with families and children involved in writing the SEND strategy and their voices being integral. Families are reporting that they feel more listened to by the local area, but you and they acknowledge that not enough parents and carers are yet experiencing the changes on the ground.
- There has been a consistent focus on helping all partners and stakeholders understand the culture of SEND and in some ways having to 'change the narrative'. For example, the highest number of EHCPs are for SEMH and there has not been a consistent view of when a plan is needed to provide the extra support, and when support can be given without the needs of a plan.
- For those children who do not meet the threshold for EHCPs, there is a next steps panel for families to explain the reasons and to point them to the support that is available.
- ECHP timeliness is low, with currently about 27% meeting the statutory timescales. Officers have explained to families the reasons for the delay mainly related to resourcing and what is being done about that. You described a significant piece of work being done on quality of plans. Your auditing has identified that plans are too long and not written in a family-friendly way, with too much weighting to education and not enough read across from partners. Your plans to improve this, and these are beginning to show signs of fruition are linked to staff training and quality assurance multi-agency panels. You are also closely monitoring EHCPs for post-16 children and learners.
- Your Sector Led Improvement Partner is Islington, and you feel that their experiences have and will continue to bring good benefit. For example, in relation to your graduated response, to how high levels of exclusions related to SEMH can be reduced and their work to complement yours in early years.
- You are keeping a very close check on part-time timetables for pupils in schools, drawing on the DfE's advice and challenging school leaders where this is needed.

Exploitation: county lines, and radicalisation and extremism

- Although Torbay is relatively small, all types of exploitation are evident
- Current main issues relate to large amount of moped and vehicle theft and this type of behaviour is being glamourised in the Torquay and Paignton areas. There is multi-agency mapping exercise to consider links between adults and young people in relation to this.
- There is increasing concern about county lines and specific individuals and families linked to the West Midlands region. You identified good multi-agency work in this respect including using all available information for colleagues in various agencies.



- You described good working relationships between local authority officers and the police, and with agencies in neighbouring authorities including youth justice teams.
- There are a range of strategic and operational meetings that focus on exploitation. For example, those that focus on partnership intelligence and understanding and then those that deal with individual concerns and actions to take, such as the Friday triage meeting involving all partners.
- You identified some specific cases where you pointed to success, for example an 11-year-old girl and a young adult who had gone missing. This was quickly stopped.
- You outlined that in relation to Prevent referrals and concerns about radicalisation, you have referred nine individuals for consideration: three have gone to Channel, one is live, and the others did not meet thresholds. They are predominantly right-wing issues. All related to young males, with two referrals coming from the police and the others from schools. You explained that this form of exploitation is well-embedded in the wider extra-familial harm work that you do.

Thanks to you and your colleagues for the time spent preparing and for their contributions to this useful meeting.

Yours sincerely,

Amos Ministic

James McNeillie HMI Regional Director, South West, Ofsted

Agenda Iter

High Level Overview:

- 173 exploitation toolkits (children being monitored by the Exploitation Team)
- 87 males, 83 females, 3 identifying as transgender
- 132 children identified as vulnerable to Child Criminal Exploitation
- 76 children identified as vulnerable to Child Sexual Exploitation
- 35 children identified as vulnerable to both CCE and CS

Child Sexual Exploitation:

1 4

- 11 males, 60 females, 1 identifying as transgender
- 11 children being sexually exploited (HIGH toolkits)
- 65 children vulnerable to sexual exploitation (MEDIUM toolkits)

Child Criminal Exploitation:

- 81 males, 48 females, 3 identifying as transgender
- 33 children being criminally exploited (HIGH toolkits)
- 98 children vulnerable to criminal exploitation (MEDIUM toolkits)



Comparative Data from November 2022 to July 2023

CCE Alert Stats (Table C)	Last data – 07/11/22		18/07/23 Totals	Difference
Children with CCE (Inc CCE&CSE)		102	132	30
Male		69	81	12
Female		33	48	15
Transgender		3	3	0
RED		21	33	12
AMBER		83	98	15
CSE Alert Stats (Table D)	Last data – 07/11/22		18/07/23 Totals	Difference
Children with CSE (Inc CCE&CSE)		62	76	14
Male		11	11	0
Female		51	60	9
Transgender		0	1	1
RED		10	11	1
AMBER		55	65	10
Toolkit Stats (Table B)	Last data – 07/11/22		18/07/23 Totals	Difference
Current Toolkits		141	173	32
Children with CCE alerts		105	132	27
Children with CSE alerts		65	76	11
Children with both CSE and CCE		29	35	6
Male		75	87	12
Female		63	83	20
Transgender		3	3	0



What do we know from data or other information about the profile of these issues in Torbay?

All forms of exploitation presents – strong links to West Midlands	Maturing use of data – Exploitation Tracker, data provided on daily basis with 42 breakdown options	Older young people being criminally exploited have strong links to poly substance use and supply (peer on peer)	Younger children being criminally exploited becoming increasingly involved in vehicle crim (less substance use)	Youngest child with exploitation toolkit – 9 Dominant age group – 15- 16 Increasing identification at ages 10-12
Sexual exploitation identified in respect of individual children – no current identification of organized child sexual exploitation	Sexual exploitation within peer groups is a concern	Equal numbers of vulnerable boys and girls, with boys more vulnerable to CCE and girls to CSE	NRM referrals: 17 with positive grounds, 1 with conclusive grounds and 1 declined (UASC)	

Links with education:

- 22% of those children subject to exploitation toolkits also have an EHCP. Area for development identified to extend analysis to those at SEN K through preventative work.
- Top twenty analysis: 7 (35%) had experienced suspension; 2 (10%) recently excluded; 19 (95%) experiencing poor attendance; 9 (45%) have EHCPs; 5 (25%) receiving support at SEN K.



TORBAY COUNCIL

Exploitation: Torbay update July 2023 How does Torbay engage and share intelligence with key partners?

Operational forums

Missing Policy and process	Multi-agency triage and Providers Forum	CEMOG	MACE	Youth Anti-Social Behaviour Forum
Page Transitions Panel	Peer Group Mapping meetings	Complex Abuse framework	Work with Barnados and Checkpoint (Children's Society)	
		Strategic forums		
TSCP - CYPEG	Peninsula Exploitation Leads Forum	Police intelligence briefings and requests	Regional and national links	Torbay



What is the impact?

- High quality multi-agency partnerships based on high support/high challenge where needed to safeguard children.
- Strategic relationships and 'contacts' filter down to operational relationships to assist discussing and planning responses for individual children at practitioner level.
- Any process or practice queries are escalated, discussed and options for resolution identified
- Good information sharing in key meetings about individual children and families resulting in decisions also being contextually informed.
- Increased confidence of staff across all agencies to identify and have the appropriate routes to discuss and
- $\overline{\mathbf{o}}$ refer concerns regarding all types of child exploitation.
- Swift identification of individual children, peer groups, or adults of concern which leads to timely and appropriate information sharing to develop support and disruption plans.
- Engagement with parents and carers to promote safety/understanding of exploitation and safety planning with the family.
- Information movement between different operational panels (ASB, MACE, CEMOG and Transition) filtering down to operational staff.





Other forms of exploitation

Moped theft and wider vehicle crime:

- High social media and public interest.
- High impact on community.
- High risk of serious harm or fatality.
- Operation Hawkbox and complex abuse framework initiated.
- Current evidence base identifies ASB and organized crime between small group of young people and some young adults identified of concern.
 - MACE being used for intelligence gathering.

Drug supply with indicators of organized crime/drug networks:

- Peer group mapping in place.
 Use of child protection processed initiated, incorporating consideration of safeguarding of siblings associated.
 Use of MACE in respect of
 - addresses and adults of concern.

County lines between Torbay and West Midlands:

- Use of MACE to track new adults moving into area where risk identified.
- Mapping of adults of concern and close joint work with domestic abuse services.
 - Ongoing information-sharing between police and Children's.



Exploitation: Torbay update July 2023 Transitions arrangements -

- All children with a Red toolkit will be discussed at transitions panel prior to turning 18.
- All children with an NRM (either accepted or with reasonable grounds status) will be discussed at transitions panel.
- The role of the Panel is to provide management oversight, support and challenge in respect of the transition planning in relation to all cared for children and children with disabilities from the age of fourteen and above and this has now been extended to include children who are experiencing exploitation. Panel will consider current placements and support packages, transition planning and joint work with adult services, issues in relation to liberty protection safeguards and restrictive measures, joint work between the allocated social worker and Personal Advisor where appropriate, preparation for independence work and post-eighteen accommodation and support planning.



Exploitation: Torbay update July 2023 Keeping a focus on Sexual Exploitation

- Sexual exploitation continues to be questioned and challenged by the exploitation team including within peer group mapping and toolkit sessions.
- Working alongside our commissioned intervention provider (Barnardo's) to ensure that we are sharing information and intelligence and that children are supported to report any crimes.
- Ensuring that Barnardo's are engaged with our TSCP strategic forum (CYPEG) so that at a strategic level we know what is happening on the ground in terms of children's lived experiences and service delivery and need.

 - Strong links and partner agency working with our colleagues in 'Health' to ensure that there is information sharing between services such as A&E and the Sexual Health Service.
 - Attendance of the exploitation team at Harmful Sexual Behaviour strategy meetings.
 - Adults of concern referred in to the Mace forum.



Exploitation: Torbay update July 2023 Keeping a focus on Sexual Exploitation

- Our local offer of intervention for children and young people who are at risk of, or are experiencing sexual exploitation is commissioned through Barnardo's for children aged 10-18 however Barnardo's have now extended their offer to include their Exceed Service which is Funded by the Office for the Police and Crime Commissioner in Devon and Cornwall until March 2025.
- The scope of the offer is extensive and provides a continuum of levels of intervention to ensure that children and young people are able to access a range of support.
- \sim This support is available to: Any young person at 'red' (known CSE) from 8-18.
- Care experienced young people up to 25 and Young people with additional needs up to 25 (supporting transitions)
- Children in Care of Other Local Authorities (CICOLA)
- Boys and young men
- LGBTQ+ young people and Ethnic minority communities



Other priorities

Independent Scrutineer undertaking report aligned to the JTAI as preparation, which has fed into a MACA focused on child criminal exploitation. MACA has take place and report will be shared in September '23. Action planning will take place in response.

Training provided commissioned to deliver training on child criminal and sexual exploitation, responding to missing and the NRM process, with separate modules for each. This is in addition to the TSCP training on offer in respect of the local profile and processes. Training for our fostering families has also been reviewed in February 2023 and there is an ongoing offer of Foster Carer training.



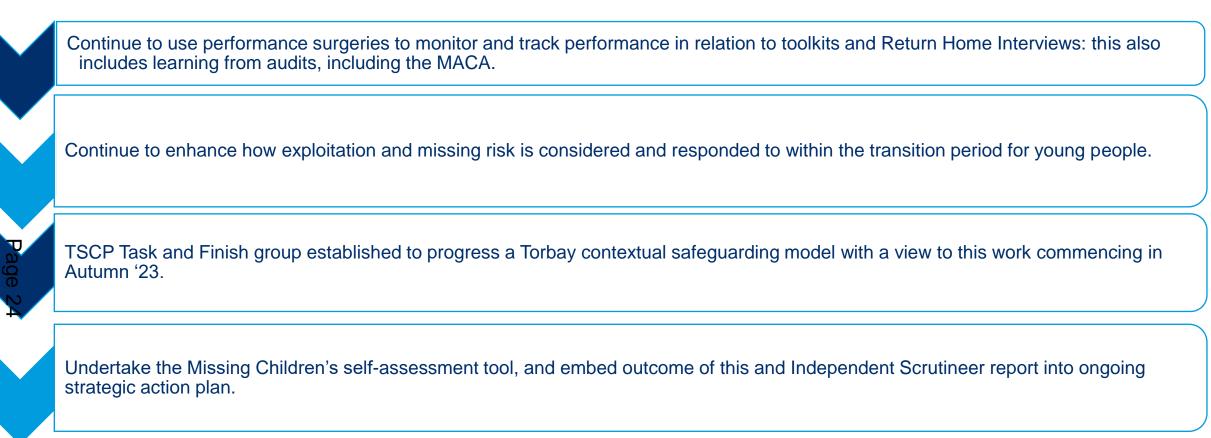
Audit framework and cycle includes responses to exploitation and missing children through core audits, as well as dip sampling every three months. Transitions Panel has also been expanded to include those young people subject to an NRM and at risk of exploitation.

The exploitation toolkit has now been embedded on LCS and PREVENT questions have been incorporated into this (as of January 2023). The conversion from Word to LCS will allow for 30 categories of data to be reported on. There will be a period of data migration that the team will need to work through.

Engagement with police activity including Operation Medusa (intensification of work tackling county lines) from 27th February 2023 to March 2023 and with new police led initiative; Operation Hawkbox (ongoing); Project Noxa – pilot commencing in July '23.



What next?



Continue to enhance the working relationship between Children's Services and Community Safety Partnership.



Recommendation	Action	Activity	Impact on children	Deadline	RAG Ratir
To commence the work focussing on the development of a fully integrated and functional Children's Service.	Establish a cohesive Children's Service where staff feel part of one service and chldren and families see, feel and hear a one service approach.	Learning Academy delivered two cohorts of senior leadership training to delegates from Social Care, Education and YOT. QA framework to include SEND and QA of EHCP and YOT. Work commenced April 2022 on the SEND QA Framework. For completion and first report to be produced by Nov 2022. This will include Early Help. Discussions commenced regarding YOT and Family Group Conference. The Learning Academy will continue to support the QA subgroup of the Torbay Safeguarding Partnership Board. The Learning Academy will continue to Chair the Torbay Safeguarding Partnership Board Learning and Development sub group. The joint Head of Service meeting has been reinstated and the first meeting was held on the 9th May 2022. The Chief Executive is leading on the One Children's Service project which reports into a project board on progress. Currently the Internal Engagement Officer is gathering the views from Head of Service across Children's Service's to understand the barriers and opportunities. As part of the One Children's Service project all Heads of Service across Children's Services came togther to undertake training with the staff college. The training focussed on developing leadership capability and a shared understanding of the one children's service vision. The best practice standards were launched as a consistent approach across all of children's services. Buiness Support and Business Intelligence have successfully been integrated into central services. Quarterly all staff meetings have been held and will continue to be diarised, including the annual celebration event. The weekly bulletin is sent to all children's services staff and delivers consistent messaging.	Staff will benefit from a consistent approach which will support the delivery of consistent messaging to children.	Sep-22	Complete
Recruit permanent senior leaders into vacant senior management posts to create a permanent leadership team to lead the Children's Service through its next stage of development and beyond	Deliver Aspire programme to middle managers to support them to take the next step into senior management equipped with the	Recruitment strategy agreed at the finance meeting November '21. Perm HoS SARs recruited and commenced in post Dec '21 DD post shortlisted for interview. Interviews are being arranged. Once in post DD will be involved in the recruitment of the other HoS Vacancies. Currently Operational Services and Front Door are interims. March 22 - All senior leadership posts within Children's Services are now permanent.	A stable children's leadership team will enable a consistent vision and response to the improvements required to safeguard and care for our children living in the Bay	Jun-22	Complete
Senior management equipped with the knowledge and skills required.DCS and DD to hold 'Listening Circles' with agency to understand how we can support them to convert to permanent.To continue with the existing initiative to support Recruitment and Retention with a particular additional focus on recruiting suitable existing agency staff into permanent posts.Offer the opportunity to undertake CPD such as Practice Educator Award if they become perm.		Permanent recruitment and retention strategy continues. Current vacancy rate reduced to: Discussions have been held with agency who are considering permanent contracts. So far 5 x agency converted to perm. Agency numbers within establishment have reduced to 5% Agency above establishment still required at present for ASYE backfil. Will review in August against new ASYE cohort and discuss moving agency on or conversion to perm. We were in discussion with 1 agency SW who was going to convert to perm ended because they were offered £48 per hour to move to a neighboring authroity. UPDATE JULY 2023 X agency staff have converted to perm since July 2022. We are continuing to hold conversations with agency staff and make comversions with one converting within the last month. Action marked as complete, as although recruitment and retention has become more pressured in the last 3-6 months a focus on R&R is part of the Children's Focus Meeting and the conversaion of agency to perm action is complete.	Children will benefit from continuing involvement with a SW who they have built a relationship with and who is embedded within the team and understands local processes, procedures, resources available.	Mar-22	Complete
llocation of children	Report an update into the Quartet every 3 months. Monitor allocations to CSC SLT weekly	First report completed and presented at Quartet. Second report submitted to Quartet. Allocation numbers have improved. Most SW are 21 or below. Capped allocations are being maintained.	Manageable allocations will mean Social Workers have a positive impact on their ability to engage with children and their families, deliver a quality service and achieve positive outcomes for children.	Dec-22	Complete

ecommendation	Action	Activity	Impact on children	Deadline	RAG Rati
upervision	Reflective Group Supervision	Group has devised and trialled Torbay Group Supervision Framework and now in process of scaling it up in SAT and SAF Task and Finish Group now compiling and articulating the Torbay Supervision Framework and Guidance which would set out basic expectations by 8th of Oct 2021 Schema of monthly dip samples monitoring Management Oversight and Supervision in different service areas to track improvement and understand how best to structure support for managers. Task and finish group complete. Policy shared, consulted and finalised HoS and SM met with TM to clarify how supervision and management oversight is captured on Liquid Logic to ensure this is not being missed within the report and opportunities for recording are not being missed. Next steps: RP Lead modelling group supervision. Personal Supervision dip sample complete. To be shared with Children's Social Care SLT by the end of January and to sign off new template. Restorative supervision training being delivered January '22. Training delivered in January. Supervision Policy and tenplates signed off and circulted for use Feb 2022. July 2022 - RP Lead set up a task and finish group to evaluate policy, templates, use if refective group supervision and training, the group will make recomendations for next steps. Quality Assurance team will dip sample supervisions to monitor quality which will be reported on within the monthly highlight report. JULY Update: Actions completed as above. In X 2023 the CEX and Chair of the improvement board completed a supervision and	Robust supervision will help Social Workers to achieve the best possible outcomes for children by talking through the impact of their work and explore decision making	Sep-22	In Progra
ervices will be data literate to enable	have (largely) intuitive work-flow pathways to ensure work can be ordered logically enable practitioners and managers to have contemporary access to child level data, or when required to team or service level data to support other aspects of operational and strategic management. Enable senior leaders and politicians to have 'click of a button' access to performance	Data literacy will also be linked to the appointment of senior posts within childrren service's. This will form part of their development plan. UPDATE July 2023 A number of structures are in place to support managers to achieve this data literacy: all Team Managers have full access to the suite of PowerBI dashboards which are used to inform daily breifings; these dashboards, in addition to the MPR, are used to inform performance surgeries: monthly data exception reports are shared with SMs and HOS and are discussed in forums such as CLST: performance surgeries	Managers will be able to quickly identify area's of challenge within their services and work with their teams to adress them. Senior Leaders and Cabinet Members will have access to the performance mamangement information. This will form part of the governance arrangements in row 14.	May-22	Complet
elebrating Success	Hold annual conference to support employees to feel more appreciated, boost employee engagement, increase productivity, and combat attrition.	A thank you in the form of professional development from a keynote speaker A networking lunch to provide an opportunity for colleagues to meet, share and reflect. An awards ceremony where we recognise those who have gone above and beyond and demonstrate our values. We propose to hold the conference in May, ahead of the Social Work Awards entries going live in the July. This will enable us to take forwards the nominations and gather endorsements. Planning in place between Learning Academy and Comms and on track for May '22	Children will benefit from involvement with Social Workers who are engaged and committed. Children will benefit from a stable workforce so they can build trusting relationship with their Social Worker. Children and the workforce will benefit from a supportive culture which demonstrably values good practice.	May-22	Comple

ecommendation	Action	Activity	Impact on children	Deadline	RAG Ratin
To implement in full at the earliest opportunity the revised Quality Assurance Framework and ensure ther are mechanisms in place to capture earning from audit activity that can be mplemented into practice and management without delay.	Monthly Reporting	Tracking of actions and learning from audits under review. New Strategic Tracker implemented September 2021 and under review for effectiveness.	Children will receive consistently high quality services. Learning from QA will have a direct impact on the lived experience of children through the improvement of practice standards.	Dec-22	Complete
Child Friendly Torbay	To consider how Children's Services can develop further its work with the voluntary and community sector and its statutory partners and expand its role into peninsular- wide and regional initiatives.	 Identified and will meet regularly to keep the momentum going and to get things done! The Membership of Sub Group: Imagine This, Torbay Together (Chair), Council, Police, Health and Business representation The Task and Finish Group has been given a basic aim as a starting point, and they will create their own action plan, choose their priorities and who is best placed to undertake the actions needed. Priority 1 – Child exploitation (Police lead) Priority 2 – Given Yuelp (Children's Services lead) Priority 3 – Where I live (Imagine This rep lead) Priority 4 – Corporate parenting (Children's Services lead) Priority 4 – Corporate parenting (Children's Services lead) Priority 4 – Corporate parenting (Children's Services lead) Priority 5 – Mabasador programme (Torbay Together lead) The Leads for each priority group are setting meeting dates Action plans will be developed for each Priority Toroup Sub Group will meet within 8 weeks to review progress and offer supporting work, education and training opportunities for young people. The Trist meeting was extremely positive and well attended. Early Hejo Ahking progress on how the concept of "mapping and gapping' on what is available within 15 minute walk for families. Early Hejo Raking progress on how the concept of "mapping and gapping' on what is available within 15 minute walk for families. Early Hejo Naking progress on how the concept of "mapping and gapping' on what is available within 15 minute walk for families. Early Hejo States and well to ended. Early Heio Children's Stevens (Anking progress on how the concept of "mapping and gapping' on what is available within 15 minute walk for families. Early Hejo Naking progress on how the concept of "mapping and gapping' on what is available within 15 minute walk for families. Early Hejo Naking progress on how the concept of "mapping and gapping' on what is available within 15 min	Our ambition is to put children at the heart of all that we do in Torbay, to ensure they have the best start in life possible and for Torbay to be a great place for them to grow up in.		In Progre

Recommendation	Action	Activity	Impact on children	Deadline	RAG Rating
To take urgent action to address the sufficiency requirements for a functional CAMHs service in Torbay.	Work with the CCG, Health, and Livewest to ensure children who are experiencing problems with their emotions, behaviours or mental health receive timely and appropriate services,	Devon CCG, Torbay and Child and Family Health Devon, and Livewell Southwest are undertaking a joint review of the health services under the terms of the two contracts for services that are in place. The Livewell South West contract covers Plymouth and the Child and Family Health Devon (CFHD) contract includes CAMHS across Devon and Torbay Tina Tozer will represent Torbay Children Services on the operational steering group. Sue Ford is also attending this. The CCG are leading on Stakeholder consultation activity including CYP and Parent/Carers, the third sector and key partners. This includes for us key Torbay Children Services staff. In addition there is a section 75 agreement with the CCG and this includes CHHD delivering a Torbay Well-being Service in addition to the CAMHS core offer and services provided. This specific offer is needing to be reviewed, Becky Thompson and Tina Tozer have a meeting with NHS colleagues on 21/10/21 to review this specific service and the needs of our children. Update: Re Section 75 Wellbeing Service (CAMHS) following meeting held 30th Nov Tracey is still waiting to receive some information from Beverly Mack the CFHD Director The CFDH contract review: Tina Tozer is attending a review meeting on 18th Jan where the findings of the review should be presented by the CCG The Devon CCG, Torbay and Child and Family Health Devon (CFHD), and Livewell Southwest joint review of the health services under the terms of the two contracts for services including CAMHS across Devon and Torbay has not yet been published. I believe the delay has beer caused by discussions still underway between the CCG and CFHD. I have asked when the review will be published but have not yet been advised JULY 2023 UPDATE:, There are ongoing conversations between the council ICB and health agencies regarding the Section 75 agreement. Regular briefings are being provided.	Children will benefit from early intervention to help them overcome problems with their emotions, behaviours or mental health and prevent escalation/deterioration.		In Progress
eview the necessity for governance rrangements for the existing hildren's Services related board tructures.	The Chair of the Improvement Board and DfE advisor will review the exisiting arrangements for governaance.	The Chair of the Improvement Board and DfE advisor have started the exercise to scope out the Governance arrangements for each of the boards relating to Children's Service's. A full governance structure with clear reporting lines has been embedded.	Work stream activity will be reviewed in the most appropriate meeting and be held to account with the correct delegations for decision making. This will ensure progress is maintained to so that outcomes can be improved for our children.	Mar-22	Complete

Children and Young People's Overview and Scrutiny Sub-Board Work Programme 2023/2024 – Initial Draft

Approved ??? - Updated 21/6/2023 by Teresa Buckley

Timetable of Meetings

ation Letter and identify areas for
ress of implementing the Pledge.
ngagement, Children in Care
tion and children missing.
tive data to domonstrate the
tive data to demonstrate the
ig people who are vulnerable to
dren's Continuous Improvement
at a

Date	Meeting	Issue	Outcomes and Objectives
	People's Overview and Scrutiny Sub-Board		To receive an update on the implementation of the eight recommendations arising from the review of Children's Services Leadership, Management and Governance.
31 July 2023	Children and Young People's Overview and Scrutiny Sub-Board	Children and Young People's Overview and Scrutiny Sub- Board Work Programme 2023/2024	To approve the initial Work Programme for Children and Young People's Overview and Scrutiny Sub-Board.
23 October 2023	Children and Young People's Overview and Scrutiny Sub-Board	Youth Provision in Torbay	To receive an update on the direction of travel for the review of youth provision and consider how the Children and Young People's Overview and Scrutiny Board can contribute towards the review and add value, to include Youth Improvement Fund, youth work including sport, leisure and culture and pre-summer holiday camps.
23 October 2023		Early Years Sufficiency Strategy	To review the Early Years Sufficiency Strategy and make recommendations to the Cabinet in November.
23 October 2023	Children and Young People's Overview and Scrutiny Sub-Board	Sufficiency Strategy and Permanence for Children	To receive an update on the Sufficiency Strategy and permanence for children, including recruitment and retention, (unaccompanied asylum seeking children) UASC, fostering, Community Support Programme.
23 October 2023	Children and Young People's Overview	Adopt South West - Regional Adoption Agency Annual Report	To consider the annual report from Adopt South West - Regional Adoption Agency (RAA) and to consider the implications of Cornwall joining the RAA.

Date	Meeting	Issue	Outcomes and Objectives
	and Scrutiny Sub-Board		
23 October 2023	Children and Young People's Overview and Scrutiny Sub-Board	Torbay Local Area Special Educational Needs and Disability (SEND) Joint Inspection Written Statement of Action Update (every six months)	To receive update on the progress of the implementation of the action plan arising from the Written Statement of Action following the Torbay Local Area Special Educational Needs (SEND) Joint Inspection. To receive an update on the Safety Valve.
18 December 2023	Children and Young People's Overview and Scrutiny Sub-Board	Youth Justice (every six months)	To receive an update on the Youth Justice Team, including and mental health and Child and Adolescent Mental Health (CAMHS) provision.
Date to be confirmed 2023	Children and Young People's Overview and Scrutiny Sub-Board	Review of School Transport	Review of School Transport recommended by the Overview and Scrutiny Board on 7 December 2022.
18 December 2023	Children and Young People's Overview and Scrutiny Sub-Board	Family Hub Sustainability	To review the long term sustainability of the three Family Hubs in Torbay and the early help services they provide including the role of The learning Academy. To receive an update on the take up of Free School Meals and the Holiday Activities and Food (HAF) Programme.
18 December 2023	Children and Young People's Overview and Scrutiny Sub-Board	Exclusions and Absence	To receive the latest qualified exclusion data and the views of those children who have been excluded. To receive an update on the new Local Authority Attendance Duties and Home Education.

	Date	Meeting	Issue	Outcomes and Objectives
	18 December 2023	Children and Young People's Overview and Scrutiny Sub-Board	Care Experienced	Update on Mark Ridell visit and implementation of action plan for care experienced young people.
	19 February 2024	Children and Young People's Overview and Scrutiny Sub-Board	Virtual School Annual Report	 To receive the annual report from the Virtual School which includes an update on attainment of our cared for and care experienced young people.
]	19 February 2024	Children and Young People's Overview and Scrutiny Sub-Board	Children's Services Self- Assessment	To review the draft Children's Services Self-Assessment which provides an annual position on performance of Children's Services.
0	19 February 2024	Children and Young People's Overview and Scrutiny Sub-Board	Child and Adolescent Mental Health Services (CAMHS)	 To receive an update on CAMHS and the action being taken to reduce waiting times and explore options for those young people who do not meet the threshold for formal CAMHS referral or support. What are the transitional arrangements for CAMHS for children from 18 years old onwards. To hear from Children and Family Health Devon on what they were doing to resolve the lack of CAMHS support and access for young people to CAMHS services, to include: How's many Torbay children are currently (a) waiting for assessment? (b) How long have they been waiting? How many children are currently receiving intervention from CAMHS?

[Date	Meeting	Issue	Outcomes and Objectives
				 How many have received medication, but no therapeutic intervention? How many of those referred have an EHCP or are awaiting neurodiversity diagnosis? Whether there could be a specific, accelerated pathway for cared for children or adopted children?
	19 February 2024	Children and Young People's Overview and Scrutiny Sub-Board	School Mental Health Programme	To review the school mental health programme and post Covid trends in schools.
	22 April 2024	Children and Young People's Overview and Scrutiny Sub-Board	Schools Capital Programme Review	To receive an update on the Schools Capital Programme, particularly the Westlands PFI, which was one of the first in the country, what worked and what did not work.
	22 April 2024	Children and Young People's Overview and Scrutiny Sub-Board	Update on UNICEF work to be a Child Friendly Torbay	To review the work with UNICEF to be a Child Friendly Torbay.

Date of meeting	Minute No.	Action	Comments
27/3/23	29/3/23	How many children were currently receiving CAMHS input in Torbay	They have been unable to split down our data to show children in the Torbay area receiving CAMHS input. Their services between the South and Torbay were amalgamated some time ago and we can no longer filter to show separate areas.
27/3/23	30/3/23	That the Children and Young People's Overview and Scrutiny Sub-Board thanked Children's Services and their partners for the progress made in improving services to children and young people in Torbay.	Complete
27/3/23	31/3/23	That the Children and Young People's Overview and Scrutiny Sub-Board acknowledge the updates regarding each improvement pillar and support the continued implementation of the actions arising from the SEND Written Statement of Action.	Complete
27/3/23	32/3/23	Young People – Housing Strand Update How were the figures in the tables on pages 210 and 211 created. What proportion of the 240 units of accommodation due to be developed this year by TorVista would be specifically allocated to care experienced young people.	The table was created by the Children's Directorate as part of their overall sufficiency strategy mapping. The Placement Team, along with the Business Intelligence Team and the Finance Team support the service in produced a sufficiency strategy as part of both our legal responsibility as set out in section 22G of the children Act 1989 and the statutory guidance on securing sufficiency accommodation for looked after children is made under section 10 of the Children Act 2004. <u>'Statutory guidance on</u>

Children and Young People's Overview and Scrutiny Sub-Board Action Tracker

Date of meeting	Minute No.	Action	Comments
			Securing sufficient accommodation for looked after children', This information will require updating due to the changing nature of our UASC following the standing up of the asylum hotel. In respect of the number of accommodation that will be identified by TorVista – this is a ongoing discussion, our care experienced want to be supported as care experienced young people but do not want to be "defined" by their status so we need to carefully plan options as part of the options and in consultation with our young people. Also following the closing of the consultation Stable Homes Built On Love, we are waiting to understand the likely changes to the statutory and legal requirements for care experienced young people which potential will expand our legal duties.